SHRIYAH MARINGANTI

(724)-410-8784 ● shriyapranavi@gmail.com ● Open to Relocate ● Requires H1-B sponsorship

LinkedIn ● Portfolio ● Certifications ● GitHub

SUMMARY

Business Analyst with **3.5 years** of experience in stakeholder management, digital transformations, and elevating user experiences in AGILE environments. Successfully led over **10** technical projects from **inception to delivery**, collaborating with cross-functional teams across North America and Asia. Enhanced process efficiency by **23%** and contributed to **15%** increase in user satisfaction through data-driven insights that drive business growth.

JOB RELATED TRANSFERABLE CORE SKILLS & QUALIFICATIONS

Business Analysis

Stakeholder Management | Requirement Gathering and Analysis | Change Management | Sprint Planning | Backlog Grooming | Backlog Prioritization | User Stories | Quality Assurance | Process Improvement | Design Documentation | User Acceptance Testing (UAT) | Software Development Life Cycle

Data Analysis

SQL | ETL | Python | Data Visualization and Reporting | Relational Databases | Non-Relational Databases | Trend Analysis | Storytelling

Analytical Tools and Technologies

SQL Server | JIRA | PowerBI | Tableau | Advance Excel (VLOOKUP's, Pivot Tables, VBA) | Smartsheet | SSIS | MS Office Suite (Word, Visio, PowerPoint)

Certifications

Certified ScrumMaster® (1956081) | Certified Azure Administrator | Data Visualization and Storytelling | Agile Project Management

WORK EXPERIENCE

BROOKLINE BANCORP, INC   Jan 2024 – Present
Business Solutions Analyst II

- Diagnosed **45+** business user's operational bottlenecks and proactively recommended new features in existing banking platform through process mapping and data flow diagrams for Deposit, Loans, Risk, and Anti Money Laundering (AML) teams.
- Architected and automated Customer Complaint Resolution System for the bank's Compliance department, cutting complaint resolution time by **47%** and maximizing customer reviews from **3.7** to **4.5** stars in **4 months**.
- Conducted ATM transaction volume analysis for **60+** branches and projected **18%** revenue increase through performance forecasting.
- Automated challenging workflows using Smartsheet and PowerBI, reducing monthly invoice approval time from **16 hours** to **2hours/month**.
- Created PowerBI dashboard automation for leadership to perform actual costs vs budget analysis for **55+** banking apps, driving process improvements, cost management and operational performance.

BANGOR SAVINGS BANK   Jul 2022 – Dec 2022
Business Intelligence Analyst Intern

- Led analysis, design, development, testing, and implementation of an enhanced banking reporting feature, saving **19 hours/week** in retrieving customers, transaction and loan information.
- Analyzed **100k+** rows of financial data using **SQL**, developed **SQL Server ETL** data migration and integration solutions, reducing multiple report's load time from **15 minutes** to **2.5 minutes**.
- Developed product backlog, acted as a liaison between business line, developers, and IT teams. Coordinated story grooming sessions and project schedules, prioritized backlog, and defined acceptance criteria, aligning delivery timelines and budgets.
- Collaborated with **12+** stakeholders through interviews, gathered and documented business requirements, identified KPIs, ensuring alignment with organizational goals.

RENTASTICO PVT LTD   Feb 2020 – Jul 2021
Business Analyst

- Partnered with Product Owner to understand the product vision and to define a product roadmap following **SDLC** for a travel website in Asia with 1 Million+ estimated users.
- Performed market research and competitor analysis to understand targeted audience's pain areas, crafted customer journeys, **process flow diagrams**, workflows using **Visio** and suggested Top 6 MVP features based on market insights.
- Leveraged **Agile** methodologies, built prioritized product backlog with epics, **user stories** in **JIRA**, enhancing sprint cycle efficiency by achieving a **90%** sprint goal success rate.
- Coordinated **8+** projects simultaneously, liaising between Asian business teams, developers, and North American UX/UI vendors to synchronize requirements, achieving a reduction in avg response times for critical queries by **1 business day**.
- Facilitated product/**sprint reviews** for project stakeholders communicating benefits, identifying potential risks, and mitigation strategies while gathering crucial stakeholder feedback.

VSIGMA IT LABS PVT LTD   Oct 2019 – Feb 2020
Business Data Analyst

- Analyzed **10,000+** telecom reviews with **SQL** and **Python**, identified key trends in contract exits and competitor switches. Delivered metrics to leadership via **Tableau** reports, spotlighting poor coverage and device offerings.

EDUCATION

Master of Science (M.S.), *Data Analytics Engineering,* Northeastern University – (**2023**)   **Boston, MA**
Bachelor of Technology (B.Tech), *Computer Science Engineering*, GRIET – (**2019**)   **India**